

# Personalised library services in Higher Education

22 March 2011 | Homerton Conference Centre



## Programme

- 09:30 Registration
- 10:00 Welcome and introductions, 'Why a symposium?' Andy Priestner
- 10:05 Presentation: 'Exploring the boutique library model' Andy Priestner and Libby Tilley
- 10:20 Workshop 1: Sharing success stories Andy Priestner
- 10:40 Presentation: 'Personalised research support' Jane Secker
- 11:00 Case study 1: 'Tailoring resources to courses at the Faculty of Education Library' Angela Cutts
- 11:10 Workshop 2 and Case study 2: 'Postcards and more...' (including time for coffee and a break while you work) Nicola Wright
- 11:50 Presentation: 'Can personalised be upscaled?' Tim Wales
- 12:10 Presentation: "'All for one or one for all": building relationships for learning and teaching' Chris Powis
- 12:35 Presentation: 'Space in USA libraries' Beatrice Pulliam
- 13:00 Lunch
- 14:00 Workshop 3: 'How can space be personalised?' Chris Powis
- 14:45 Presentation: 'A voice in the wilderness: personalised library services in a virtual environment' Meg Westbury
- 15:00 Case study 3: "'It's all about you": marketing personalised services to the University of Liverpool Management School' Emma Thompson
- 15:15 Refreshment break
- 15:30 Workshop 4: 'Building for success: considering evaluation and impact' Libby Tilley
- 16:00 Conclusions and event close